

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

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|--|--|
| Provider Organization | Grace and Mercy Health Services, INC |
| Contact Person(s) | Mercy Forlu |
| Phone Number | 202.359.9725 |
| Email Address(s) | gmhs10@yahoo.com |
| | |
| Provider Services Reviewed | In-Home Supports, Respite Hourly, |
| | |
| | |
| # Individuals Reviewed by Service | In-Home Supports - 2 Respite Hourly - 2 |
| | |
| Annual PCR dates | 09/12/2016 - 09/14/2016 |
| F/U Review Date(s) | N/A |
| | |
| Annual Report Date | 09/26/2016 |
| F/U Report Date | N/A |
| | |

The overall results on initial review were:

| Service | | Person Centered Domains Score | | | Satisfaction Score | |
|-----------------------|----------------------------|--------------------------------------|---------------------|-------------|---------------------------|------|
| | | # Yes/Total | Points Yes/Total | % | # Yes/Total | % |
| In-Home Supports | All Q/A Indicators | 69/74 | 269/290 | 93% | 20/20 | 100% |
| | Critical Indicators | 33/36 | 165/180 | 92% | | |
| Respite Hourly | All Q/A Indicators | 50/50 | 190/190 | 100% | 20/20 | 100% |
| | Critical Indicators | 20/20 | 100/100 | 100% | | |
| Organizational | | Organizational Outcomes Score | | | | |
| | | | # | Points | % | |

| | | | | |
|--|----------------------------|--------------|--------------|------------|
| | | Yes/Total | Yes/Total | |
| | All Q/A Indicators | 41/42 | 135/140 | 96% |
| | Critical Indicators | 12/13 | 60/65 | 92% |

Certification issued/dates/services

| Waiver Service | Certification Dates | Certification Type |
|-----------------------|----------------------------|---------------------------|
| In-Home Supports | 09/12/2016 - 09/12/2018 | Bi-Annual |
| Respite Hourly | 09/12/2016 - 09/12/2018 | Bi-Annual |